

PILOTAGE as Enterprise-Dashboard for ZABBIX & PRTG

Modern IT operations often suffer from a hidden problem:

Too many monitoring systems.

Too many isolated dashboards.

Too many disconnected alerts.

PRTG for one area.

ZABBIX for another.

Additional NMS platforms for specialized monitoring.

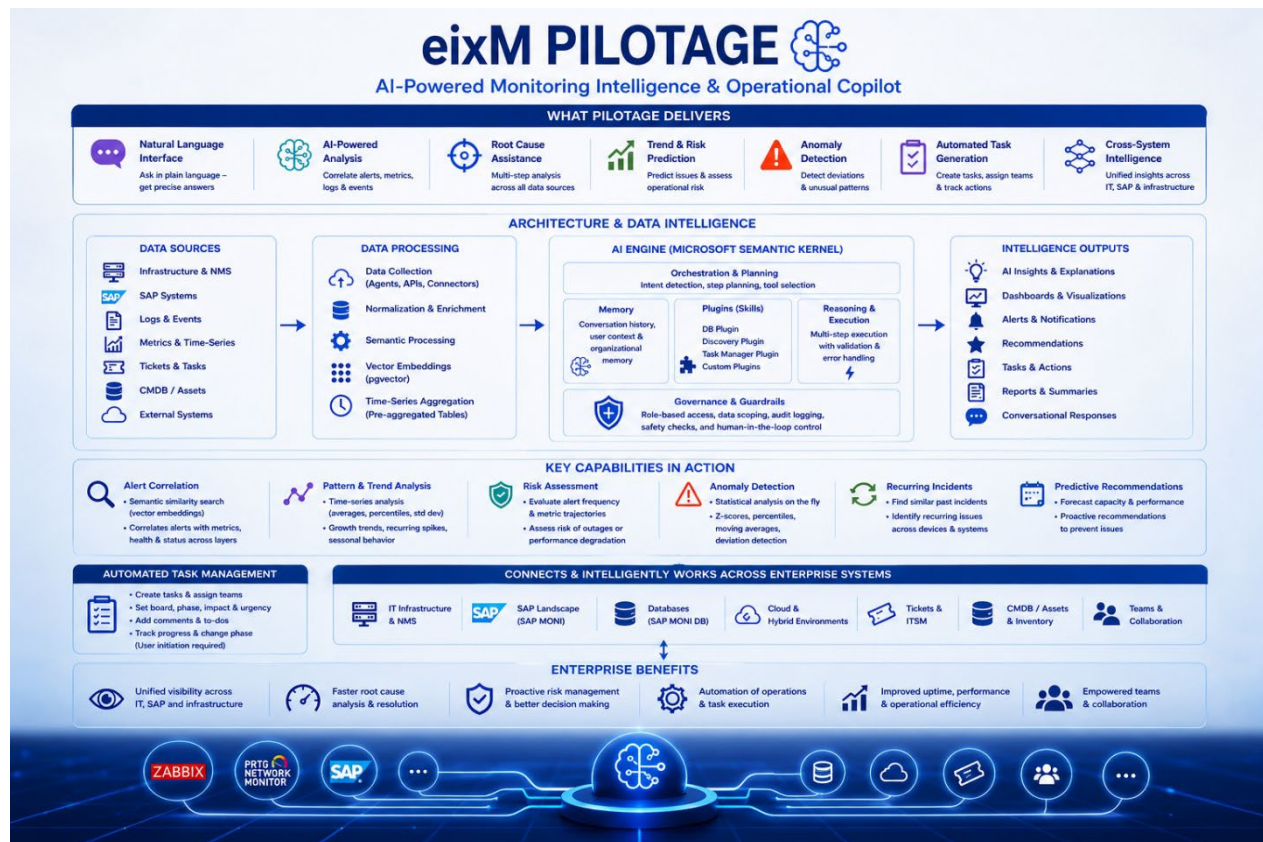
Separate ticketing systems.

Separate inventory databases.

The result?

- ✗ No common operational view
- ✗ Duplicate alerts
- ✗ Slow root cause analysis
- ✗ Fragmented inventory data
- ✗ Difficult SLA tracking
- ✗ Too much manual coordination

This is exactly where E(i)xM is designed differently:



Instead of replacing existing monitoring systems, E(i)xM creates an intelligent governance and operational intelligence layer ABOVE them.

- ✓ Integrates multiple NMS platforms
- ✓ Normalizes inventory and topology data
- ✓ Correlates alarms and tickets
- ✓ Creates a unified operational dashboard
- ✓ Adds AI-assisted analysis and prediction
- ✓ Enables workflow orchestration and task management

Technically, E(i)xM can integrate data from:

- ◆ ZABBIX
- ◆ PRTG
- ◆ SAP environments
- ◆ REST-capable monitoring systems
- ◆ Discovery engines
- ◆ Ticketing workflows

The platform synchronizes and normalizes:

- Devices
- Sensors
- Alerts
- Topology
- Historical monitoring data
- Ticket lifecycle information
- SLA metrics
- Organizational responsibilities

One of the most powerful capabilities:

👉 ALL alerts from ALL monitoring systems become visible in ONE common operational layer.

This means organizations can finally:

- ✓ correlate incidents across monitoring platforms
- ✓ identify recurring operational problems
- ✓ reduce alert fatigue
- ✓ improve SLA governance
- ✓ connect technical monitoring with operational execution

And with E(i)xM AI integrated:

- 🧠 Cross-layer anomaly correlation
- 🧠 Predictive recommendations
- 🧠 Recurring incident detection
- 🧠 Root cause assistance
- 🧠 AI-generated operational tasks

The architecture transforms IT operations from:

Reactive Monitoring

→ Predictive Service Governance

What makes this especially interesting for enterprises:

E(i)xM does NOT force customers to replace existing monitoring investments.

Instead, it extends them with:

- ✓ Unified operational intelligence
- ✓ Governance
- ✓ AI-supported analysis
- ✓ Workflow orchestration
- ✓ Long-term historical visibility

For many organizations, this is the missing layer between monitoring tools and real operational governance.

#AI #AIOps #Zabbix #PRTG #Monitoring #ITOperations #SAP #EnterpriseMonitoring #ITSM #Observability
#Automation #RootCauseAnalysis #PredictiveMaintenance #OperationalIntelligence